



We're Hiring - Systems Analyst

RP Solutions, Inc.

JOB STATUS: Full Time, Exempt

LOCATION: Ithaca, NY

POSITION OVERVIEW:

RP Solutions provides cloud-based payment and deposit processing applications for the financial services industry. Our SAAS platform provides high performance, high availability document imaging and payment automation solutions.

PRIMARY RESPONSIBILITIES:

As a member of our Customer Success Team, you will work directly with customers to design and deploy new system installations. Your responsibilities will include:

- Gathering and documenting customer requirements for using our cloud-based solutions.
- Developing and managing project plans and schedules for delivery of customer systems.
- Configuring system parameters and writing scripts to satisfy the customer system requirements.
- Training customers to ensure they understand how to successfully use our products
- Building personal relationships and friendships with customers.

ADDITIONAL RESPONSIBILITIES:

- Participate in system monitoring, responding to system alerts and customer operational issues.
- Provide support and escalation as necessary for our production platform applications.
- Deploy and maintain AWS computing resources used for our hosted applications.
- Assist in implementing and maintaining cyber security requirements and guidelines.
- Other duties as assigned.

EDUCATION/TRAINING REQUIRED:

- AS or BS degree in Information Technology, Cyber Security, or Software Engineering.
- General Linux and Windows installation and administration experience.
- Understanding of RDBM's and SQL – MySQL preferred.
- Ability to write scripts, especially JavaScript.
- Strong organizational and problem-solving skills.
- Excellent verbal and written communication skills with great attention to detail.
- Experience in virtualization and AWS computing environments preferred.
- Must be a team player.
- Occasional travel required.

Interested? Submit Your Resume to: info@rpsolutions.com

RP Solutions

Building Relationships Since 1995!

WHAT'S IT LIKE WORKING AT RP?

OUR CULTURE:

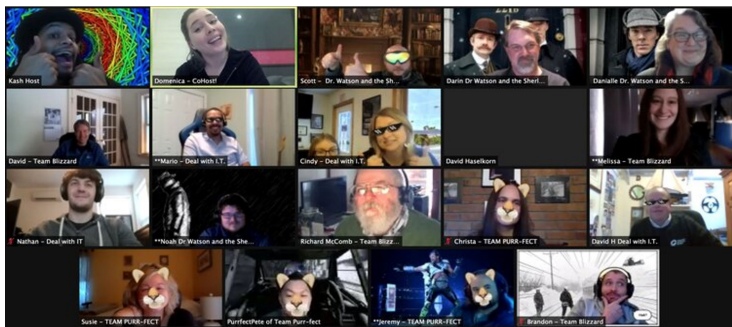
Our culture revolves around relationships. We believe in supporting one another, being respectful, and engaging as a team in order to best support the needs of our customers.

Throughout the year we make employee engagement a priority. We plan fun company events and wellness challenges designed to encourage and support each other in achieving success and growth both personally and professionally.

We believe if you want to deliver the best solutions and customer experience possible, you have to start with the best employee experience possible!

LEARN MORE ABOUT RP:

Visit www.RPSolutions.com!



Making a Difference!

OUR MISSION:

RP Solutions delivers innovative technology solutions to utilities, businesses, government agencies, third party processors, banks, and more, enabling them to streamline receivables processing, accelerate funds availability, and reduce risk.

Our mission is to deliver payment technology solutions and service with excellence to ensure our customers are satisfied, long-term partners. We believe in building relationships with each and every customer, partner, or vendor we work with and are committed to our combined success.

Our Transaction Processing Services (TPS) Platform leverages emerging payment technologies and cloud infrastructure, allowing us to meet the evolving business needs of our customers.

OUR VALUES:

- SERVICE
- EXCELLENCE
- INTEGRITY
- RESPECT

FIND RP ON SOCIAL MEDIA:



<https://www.linkedin.com/company/rp-solutions/>

<https://twitter.com/RPSolutions2>

Apply to: info@rpsolutions.com